

May 1, 2016

Environite Solid Surface Warranty

This warranty shall supersede and replace all warranties either expressed or implied as of this date.

Warranty Period

Owner occupied residential- Five years from date of installation

Non-owner occupied residential- One year from date of installation

Commercial- Not warranted

This warranty is non-transferable

LIMITED WARRANTY

Environite Building Products Corporation and its approved licensees will warrant for 5 years from the original date of installation material that fails due to any manufacturing defect when fabricated and installed by an Environite Building Products Corporation authorized licensee/fabricator. This warranty applies to the repair or replacement of failed material that has been permanently installed. The option to repair or replace is at the sole discretion of Environite Building Products Corporation or its authorized licensee (s).

This Limited Warranty is available only to the original owner of a single family residence.

TERMS and CONDITIONS:

- A.** This warranty applies only to Environite solid surface materials (counter tops).
- B.** This warranty applies only to Environite solid surface materials (counter tops) that have been permanently installed in the interior of single-family residences and have not been moved from their original installation. Color variation is not covered under this warranty.
- C.** This warranty does not cover any residence where the owner is not the occupant.
- D.** This warranty does not cover materials and/or services that have not been paid in full.
- E.** This warranty applies only to materials that have been maintained according to the Environite Building Products Corporation Care & Maintenance guidelines are available at www.environite.com

- F. To request service under this warranty you must contact the company who sold you the product within thirty (30) days of the failure of the Environite solid surface material.
- G. This warranty is not transferable.
- H. In replacement, exact color match is never guaranteed. No representative, dealer, salesperson, distributor, fabricator or any other person is authorized to make any warranty or promises on behalf of Environite Building Products Corporation.

EXCLUSIONS:

1. This warranty does not cover use for any commercial purposes. Commercial use includes, but is not limited to, use in a store, rental properties, office or any other place of business.
2. This warranty does not cover products installed in any outdoor application.
3. This warranty does not cover products used as flooring material or for other non-intended uses.
4. This warranty does not cover improper use or abuse. Improper use or abuse includes, but is not limited to, damage from mishandling of the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse and damage from improper care and maintenance. See Care & Maintenance document.
5. This warranty does not cover chips or other impact damage in the product.
6. This warranty does not cover scratches. Environite solid surface material is a very hard material and highly scratch resistance but not scratch proof. Proper care must be exercised including the use of a cutting board as part of your care and maintenance.
7. This warranty does not cover routine maintenance. Routine maintenance includes but is not limited to, minor conditions such as removing stains and water spots by following the techniques specified in the Environite solid surface Care & Maintenance document at www.Environite.com.
8. This warranty does not cover seam appearance or seam performance, adhesives, caulk or other accessory items. Once the product is installed, the two main reasons for seam separation or cracking are the shifting or movement of the substrate, cabinets or foundation, and thermal shock. Thermal shock can occur when a hot pan, dish or other receptacle or object is left on the countertop for more than a brief period. Trivets or hot pads must always be used. These issues are not considered material defects and are subject to proper care and maintenance by the owner.
9. This warranty does not cover any chemical damage.
10. This warranty does not cover any creative use of the material including bending or curving.
11. This warranty does not cover material that has been milled or reduced in thickness.
12. This warranty does not cover the installation of sinks.
13. This warranty does not cover securing mechanical fasteners directly into the material.

- 14.** This warranty does not cover any failures due to inadequate support for the installation. This includes overhangs that would be considered as "excessive" or improperly supported.
- 15.** This warranty does not cover any chips or cracks that are a result of "dry" cutting or polishing.
- 16.** This warranty does not cover chips or cracks that are a result of not following the minimum requirements for edge details.
- 17.** This warranty does not cover mitered edges where the joint is not cut correctly.
- 18.** This warranty does not cover the altering of any factory applied finish including, but not limited to "honed surfaces".
- 19.** This warranty does not cover marks such as metal marks, fingerprints or other signs of daily living.
- 20.** This warranty does not cover additional modifications such as plumbing, electrical, tile, cabinets, flooring, etc. that may be necessary to repair or replace the Environite products covered by this warranty.
- 21.** This warranty does not cover natural variations in the color, size, shape and distribution of the pattern or background tones or colors. These characteristics are inherent and unique characteristics of the product. Color samples provided to consumers, dealers and fabricators are only representative and not an exact replication of what will be installed in your home.
- 22.** This warranty does not cover what is referred to as spots or blemishes smaller than a ten (10) cent piece. A certain level of spots or blemishes are inherent in the manufacturing process and do not affect the structural integrity of the product.

Environite Building Products Corporation and its authorized licensees are not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, and architectural/engineering design, and structural movement, acts of vandalism or accidents.

THE FOREGOING IS THE COMPLETE WARRANTY FOR ENVIRONITE SOLID SURFACE MATERIAL AND SUPERSEDES ALL OTHER WARRANTIES AND REPRESENTATIONS, WHETHER ORAL OR WRITTEN.

DATED THIS 1st DAY OF May, 2016